

Ithnain Privacy Policy

This paper will inform you that all your data and information will be recorded and secured. Ithnain team knew and believe that Health care practice supported by electronic processes and communication (eHealth) and this believe will provides new possibilities for revising central parts of the established care models for chronic diseases*.

Ithnain is located in Riyadh KSA, providing Education services for chronic patients diseases by having a certified educators on demand and consulting doctors if needed.

- Ithnain is registered as one of (TAFDEEL company's activities) company registered at Kingdom of Saudi Arabia ministry of Commerce and Investment under 1010586749
- The Ithnain platform incorporate and have the development and care of some Saudi Social-&Tele-Incubation programs.
- Ithnain is respect and state all the responsible entity under the data protection regulations, In other words we are the company that decides on the purpose and means of processing the personal data of our users ("User Data") and is therefore responsible for its security and compliance.
- Ithnain can share your health information with other health care professionals who can treated you, for example an educator is giving you a plan to reduce your HBA1C while you have heart problem so he/she can contact and ask a certified and registered doctor about your heart and overall health.
- Ithnain may ask you for a new consent or explain the consequences of revocation.
- The information in our products does not contradict this privacy policy, but rather supplements it with brief and easily readable information so that you can make decisions more easily.
- You have the ability to share some of your health records with your family member, friends, health care team, partner.
- You have the right to a get the list of whom we've shared your information with.
- Ithnain can Edit part of or all your entries if needed
- All your request is acceptable if it is
- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. If you would like We may charge a reasonable, cost-based fee.
- You can ask us to correct health information about you that you think is incorrect or incomplete.

- We may say “no” to your request, but we’ll tell you why in writing within 60 days.
- We will provide a copy or a summary of your health information, usually within 30 days of your request.
- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- • We will say “yes” to all reasonable requests.
- Comply with the law
We will share information about you if country or Saudi laws require it, including with the Department of Health and Human Services if it requests to see that we’re complying with privacy law.

➤ Use of the Services by and on behalf of Minors

You are not eligible to use our Services (including obtaining a Credential or entering into a User Agreement) unless you are at least 18 years old and otherwise have the legal capacity to enter into a binding contract in your jurisdiction. If you are an emancipated minor over the age of 13, you may only use our Services if:

- (i) Such use has been approved of by your parent or legal guardian
- (ii) You use our Services under his or her supervision
- (iii) He or she has agreed to these Terms (and, if applicable, your User Agreement) on your behalf.

➤ How does Ithnain use or share your H-information

- I. To educate you about your chronic
- II. To treat and control your disease
- III. To bill for your services (We can use and share your health information to bill and get payment from health plans or other entities and our business developer team)
- IV. To run our practice, improve your care, and contact you when necessary.
- V. to share your information in other ways—usually in ways that contribute to the public good. Help with public health and safety issues
- VI. We can share health information about you for certain situations such as:
 - Preventing disease
 - i. • Helping with product recalls
 - ii. • Reporting adverse reactions to medications
 - iii. • Reporting suspected abuse, neglect, or domestic violence
 - iv. • Preventing or reducing a serious threat to anyone’s health or safety

➤ General and Necessary Information

Ithnain health care team and developer may ask you about any medical data and measurements to build your medical profile and give good Educational session as we can, kindly be sure and strict to the data given.

- Ithnain can change the terms of this policy, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site at ithnain.com